ADDENDUM NO. 1

ISSUE DATE: February 29, 2016

Emergency Mass Notification System

RFP NO. 16008

Issued By:

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This addendum forms a part to the Contract Documents. The addendum items supersede and supplement all portions of the RFP documents with which it conflicts. All workmanship, materials, appliances and equipment which may be included in the following addendum items shall be of the same relative quality as described for similar work set forth in the general or main specifications of which these addendum items shall be considered a part.

This Addendum is considered part of the RFP documents.

CLARIFICATIONS:

1) IM, SMS, MMS (2-way) The most common are the Email-to-SMS service. It is capable of allowing recipients the ability to reply to your messages. There is the other way, we add on one mast number as SMS, MMS receiver. But that “master number” device have to SMS and MMS compatible. Which one/both are as the district design?

Response:
Los Rios Community College District is soliciting proposals that should include detail on the method and functionality of emergency alerts offered by the system being proposed.
2) **Camera system, What is main function about it? It is to support MMS edit picture or take picture?**

Response:
Revised specifications attached.
Item 1, Page 8 has been updated with strikethroughs for deletions and bold type for additions.

3) **“Do not call list” We can add this on the system. Would the district has the list or we update from commercial?**

Response:
Proposal should address how alerts are managed when a recipient phone number is included on the National Do Not Call Registry.

4) **Under the current Date volume had 73000 SMS. Does the number for all year usage or with in what time? Does the district used any voice broadcast if so how frequently of usage with a year?**

Response:
73,000 is the approximate count of SMS alert recipients in our current emergency mass notification system. That number can fluctuate. Frequency of any notifications within a year is unpredictable. The notification system will not be used for routine, non-emergency notifications.

END OF DOCUMENT.