



## Los Rios Community College District Saves US\$40,000 Annually by Issuing Pay Stubs Electronically—Gains Advantages of Self-Service for Students and Staff

Los Rios Community College District is one of the nation's most respected learning institutions and the second-largest community college district in California, serving the greater Sacramento region. Los Rios includes: American River, Cosumnes River, Folsom Lake, and Sacramento City colleges; six major education and outreach centers; and specialized workforce and economic development programs for regional businesses, governments, and organizations. Los Rios colleges offer Associate of Arts and Associate of Science degrees, certificates, and transfer-education opportunities in more than 70 career fields. Approximately 77,000 students are enrolled in the four Los Rios colleges.



**Oracle Customer:** [Los Rios Community College District](#)

**Location:** Sacramento, California, United States

**Industry:** [Education and Research](#)

**Employees:** 6,090

Printer View

### Challenges

- Streamline academic administration, manage continued growth, and meet growing student and staff demand for web-enabled platforms and self-service options
- Continue to improve operational and academic excellence, as well as student satisfaction as part of California's new Student Success and Support Program (SSSP), designed to encourage and assist students to get and stay on track to complete their educational goals

#### A word from Los Rios Community College District

"We have used Oracle's PeopleSoft applications for 15 years. The system has provided us with an integrated platform that has grown and adjusted to our changing business needs." – Joe Carrasco, Director, Systems and Programming, Los Rios Community College District

### Solutions

- Integrated [Oracle's PeopleSoft](#) applications seamlessly for four colleges across all business processes—from student engagement, to budgeting, to student and staff tracking—ultimately reducing management costs and increasing efficiencies to lay the foundation for Los Rios colleges to meet California's SSSP mandates
- Provided students, faculty, and staff with secure, self-service access to critical financial and academic information—delivering greater convenience and boosting operational efficiency
- Launched a districtwide landing page, called *Success*, ad a joint effort for all four Los Rios colleges, providing new students with a one-stop shop to guide them through the five

#### Oracle Product and Services

- [PeopleSoft Financials 9.1](#)
- [PeopleSoft Purchasing 9.1](#)
- [PeopleSoft Asset Management 9.1](#)
- [PeopleSoft Human Resources 9.1](#)
- [PeopleSoft Payroll 9.1](#)
- [PeopleSoft Benefits Administration 9.1](#)
- [PeopleSoft ePay 9.1](#)
- [PeopleSoft eProfile 9.1](#)
- [PeopleSoft Campus Solutions 9.0](#)

*Steps to Success*—apply, participate in online orientation, do an assessment, create an education plan, and register—steps they must take to enroll and ensure priority registration

- Gained a high performance and scalable online enrollment system that enables Los Rios to process 1,200 to 1,500 enrollment requests per second
- Developed an eight-module, online orientation platform in Los Rios' learning-management system to guide students along a pathway to academic success—helping them learn how to choose classes that fit their educational goals, review important details on how to register, and access college support services and resources that will help them succeed in the classroom
- Enabled more than 26,000 students to complete Los Rios' online orientation from February 2014 through December of 2014, compared with 2,000 during the spring 2013 term
- Developed an electronic student education planner, integrated with [PeopleSoft Campus Solutions](#), to help counselors and students create electronic education plans—resulting in approximately 60,000 electronic education plans being created by counselors working with students from January through December of 2014—in addition to helping nearly 32,000 students complete their assessments (compared to fewer than 5,000 during the spring 2013 semester)
- Enabled employees to access their W-2 forms online, saving Los Rios approximately five hours monthly that had been devoted to answering phone calls, as well as minimizing printing and mailing of forms
- Moved to electronic pay stubs for more than 6,000 employees, saving Los Rios approximately US\$40,000 annually
- Standardized and increased purchasing-cycle transparency with [Oracle's PeopleSoft Purchasing](#), which enables Los Rios' vendors to easily validate information online—such as purchase orders—to prevent fraud
- Integrated PeopleSoft applications with a third-party payment system to enable Los Rios to offer its students secure electronic payment services that comply with Payment Card Industry Data Security Standard (PCI DSS)
- Enabled more streamlined and efficient interactions with other colleges throughout the state by, for example, electronically exchanging transcripts for transfer students
- Laid foundation to take advantage of functionality to enable students and faculty to access their accounts and information from any mobile device

## Why Oracle

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"Oracle provides us with a voice and the opportunities to collaborate on improvements through its Higher Education User Group and Alliance conference. Having this type of input enables us to respond more quickly and confidently to inquiries from our students, staff, board of trustees and executive management. Additionally, PeopleSoft is scalable and can more easily adapt to an institution of our size. That makes it a better long-term strategic fit for our goals," said Joe Carrasco, director, systems and programming, Los Rios Community College District.

## Implementation Process

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"We originally selected PeopleSoft applications in 1999 to replace disparate and expensive human resources, student, and financial systems, and have continued to upgrade and implement new modules throughout the years. Most recently, in 2011, we went live with [PeopleSoft 9.1 Human Resources](#) and [Financials](#), and have plans to upgrade to 9.2 this year," Carrasco said.

## Resources

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- [More Reference Assets About Education and Research](#)