



A Note from the Associate Vice Chancellor *Student Services*

January 31, 2014

To all Los Rios faculty and staff,

Over the past several months, many members of our college community have been engaged in the development of a number of promising practices that the District has instituted to move student success forward. In collaboration with the Information Technology Department and with the project expertise of IT Supervisor Kevin Flash, members of six Student Success and Support Program (SSSP) work groups worked diligently to implement the following initiatives:

- **Online Orientation:** Under the leadership of Sacramento City College's distance education coordinator, Jory Hadsell, students will have access to eight modules in D2L that will help guide them on a pathway to academic success. Our new online orientation will help students learn about: how to choose classes that fit their educational goals; college support services and resources that will help them succeed in the classroom; and important details on the next steps to becoming a student and registering for classes.
- **iSEP:** First developed in 2012 by IT programmer Anurag Saxena, the Student Education Plan, or iSEP tool, is now fully integrated with eServices, the Student Planner and the college's assessment download process. This newly improved tool will allow all students to have a personalized education plan that takes them from initial course placement through transfer to a four-year college or university. Our counseling faculty have been instrumental in refining this tool to better serve students and all those that assist students in the education planning process.
- **MIS Data and Reporting:** IT director Joe Carrasco and his team have ensured that there is alignment between the new SSSP legislative and regulatory requirements and the new SSSP reporting requirements. Data, as a critical component of student success and support program management, has been defined and edited. This will lead to improved data quality and collection at your colleges.
- **Enrollment Priorities:** Starting with changes to Regulation 2211 under then-District Matriculation Committee Chair Kim Harrell, of Folsom Lake College, procedures have been established to validate appointments to the new priority groups, establish criteria for exemptions and appeals and ensure that students have received ample and understandable communications regarding the new enrollment priorities set to take effect with summer/fall 2014 registration.
- **Communication:** Mitchel Benson, associate vice chancellor for communications and media relations, led a multidisciplinary team of college and District staffers who created a collection of new communications to ensure that the entire Los Rios community receives clear and consistent messaging about Student Success. The body of work includes: a new Student Success promotional flyer, new Student Success landing page, new web pages for the Steps to Success process and many emails and letters to welcome and alert students to a variety of potential obstacles to their academic success. Check out the new site at <http://success.losrios.edu/> after 6 pm this evening.



This work has culminated in a wide variety of services, business practices and strategies that will help us achieve our Student Success goals in the coming year. I wanted to personally extend my appreciation to all the members of the work groups and those behind the scenes that have brought us to this point. We go live by the close of business today and I am certain that while we will surely experience some unplanned glitches or errors, this will be an endeavor that we will all look back on as a monumental change for the better, and one that I can proudly say we did together as a unified team.

Sincerely,

Victoria Rasart